



TRUE KEG CHILLER PROMOTION

Terms & Conditions

Participation in this promotion is deemed acceptance of these Terms and Conditions. Information on how to enter and the prizes form part of these Terms and Conditions.

This promotion is intended to be a game of skill. Chance plays no part in determining the winners. Each eligible entry will be judged against the criteria set out below.

PROMOTER

This promotion is run by Bromic Pty Ltd of 10 Phiney Place, Ingleburn, NSW 2565 (Promoter).

ELIGIBILITY

The promotion is open to eligible entrants in New South Wales, Victoria and Queensland. An "eligible entrant" is a person who:

- is an Australian resident aged 18 years or over and resides in New South Wales, Victoria or Queensland;
- operates, owns, is employed by, or provides services for a service business for which technical knowledge of True products is relevant;
- submits an entry in accordance with these Terms and Conditions;
- enters only on their own behalf and not on behalf of another person;
- does not tamper with the promotion or entry process; and
- is not an employee, officer or director of the Promoter, or a person directly involved in judging or administering the promotion, or an immediate family member of such a person
- Attends an in person TRUE Tech training session within Sydney, Brisbane or Melbourne.

PROMOTION PERIOD

Promotion opens: 9:00 AM AEST on Monday 28 September 2026.

Promotion closes: 4:00 PM AEST on Friday 27 November 2026

Entries received outside the Promotion Period will not be accepted.

HOW TO ENTER

To enter, an eligible entrant must, during the Promotion Period:

1. complete the online entry form at [True Tech Session | Bromic Refrigeration](#);
2. provide the requested contact and business details;
3. answer, in 25 words or less: "How would improving your technical knowledge of True products benefit your service business?"; and
4. submit the completed entry form in accordance with the instructions on the promotion page.

There is no separate entry fee to enter the promotion other than the entrant's ordinary cost of accessing the internet. Entries must be the entrant's own original work.

Entry limit: one entry per person / one entry per business.

GAME OF SKILL AND JUDGING

This promotion is a game of skill. Chance plays no part in determining the winners. No random draw will be used, including to resolve a tie.

Each eligible entry will be individually judged by a judging panel appointed by the Promoter. Entries will be judged on:

- relevance to the promotional question;
- demonstrated understanding of how improved technical knowledge of True products could benefit the entrant's service business;
- originality; and
- clarity and effectiveness of the response within the 25-word limit.



If two or more entries are assessed equally, those tied entries will be re-judged by the judging panel against the same criteria until a single highest-ranked entry is determined. No random or chance-based tiebreaker will be used.

Judging date and location: Monday 30 November 2026 at 10 Phiney Place, Ingleburn, NSW 2565 (Promoter).

The Promoter's decision in relation to judging is final, subject to applicable law, and no correspondence will be entered into regarding the judging outcome.

PRIZES

There is one (1) prize in total across New South Wales, Victoria and Queensland.

Prize description: 1x Draft Refrigerator – SKU (TDD-1)

The prize has a recommended retail price (RRP) of AUD \$4,465 (including GST, where applicable). The total maximum RRP value for the prize is AUD \$4,465.

Prize values are based on RRP at the time these Terms and Conditions are prepared. The Promoter accepts no responsibility for any variation in prize value.

Prizes are not transferable or exchangeable and cannot be taken as cash, except where required by law. If a prize or any component becomes unavailable for reasons beyond the Promoter's reasonable control, the Promoter may substitute a prize of equal or greater value, subject to applicable law.

WINNER NOTIFICATION AND CLAIMING THE PRIZE

Winners will be notified by email within 2 business days after judging.

A winner may be required to provide proof of identity, age, State of residence and eligibility to the Promoter's reasonable satisfaction before the prize is awarded.

Prize claim deadline: Prize must be claimed by Wednesday 2 December 2026.

If a selected winner is ineligible, cannot be contacted after reasonable attempts, does not claim the prize by the stated deadline, or otherwise fails to comply with these Terms and Conditions, the Promoter may select the next highest-ranked eligible entry from the same State by applying the same judging criteria. No random draw will be used.

PRIZE DELIVERY

Prize delivery will be arranged following verification of the winner's eligibility. Delivery will be made to an eligible Australian street address nominated by the winner. Delivery cannot be made to a PO Box unless the Promoter agrees otherwise.

Expected delivery timeframe: 2-4 weeks after winner verification.

ENTRY VERIFICATION AND GENERAL CONDITIONS

The Promoter may, at any time, verify the validity of entries and entrants, including an entrant's identity, age, State of residence, business details and compliance with these Terms and Conditions. The Promoter may disqualify an entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process, subject to applicable law.

Entries must be submitted online in the form specified by the Promoter and will not be accepted in another form unless the Promoter expressly agrees otherwise.

Any entry that is incomplete, illegible, exceeds 25 words, contains false or misleading information, infringes third-party rights, or is otherwise non-compliant may be deemed invalid.

The Promoter is not responsible for late, lost, incomplete, corrupted or misdirected entries, or for technical problems affecting submission, except to the extent liability cannot be excluded by law.

If the promotion is interfered with or cannot be conducted as reasonably anticipated due to circumstances beyond the Promoter's reasonable control, the Promoter may modify, suspend, terminate or cancel the promotion, subject to applicable law and any required regulatory approval.



Any tax implications arising from receipt or use of a prize are the responsibility of the winner. Entrants should seek their own independent tax advice where appropriate.

INTELLECTUAL PROPERTY AND PUBLICITY

Each entrant warrants that their entry is their own original work and does not infringe the rights of any third party. To the extent permitted by law, entrants grant the Promoter a non-exclusive, royalty-free licence to use, reproduce and publish their entry for the purposes of administering and promoting this promotion and the Promoter's products and services.

Winners consent to the Promoter using their name, State and entry for reasonable promotional and publicity purposes connected with the promotion, subject to applicable law.

PERSONAL INFORMATION

The Promoter collects personal information in order to administer the promotion, verify eligibility, contact entrants and winners, deliver prizes and, where the entrant has provided any required consent, for marketing purposes. The Promoter may disclose personal information to its related entities, agents, contractors, service providers and prize suppliers where reasonably necessary for those purposes.

The Promoter will handle personal information in accordance with applicable privacy laws and its privacy policy. Entrants may contact the Promoter to request access to or correction of personal information held about them, or to make a privacy complaint.

View the privacy policy here: [Privacy Policy | Bromic Group Bromic Group](#)

LIABILITY

Nothing in these Terms and Conditions excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded, restricted or modified, including under the Competition and Consumer Act 2010 (Cth) and applicable State consumer laws.

Except for liability that cannot be excluded by law, the Promoter and its officers, employees and agents exclude liability for loss, damage or injury arising in connection with the promotion or a prize, including indirect or consequential loss.

GOVERNING LAW

These Terms and Conditions are governed by the laws applicable in New South Wales, Victoria and Queensland as relevant to entrants in those jurisdictions. Nothing in these Terms and Conditions is intended to exclude the operation of any law that cannot lawfully be excluded.