



WARRANTY REQUEST FORM

- This form **MUST** be completed in its entirety to enable us to schedule your service call.
- BROMIC may require a copy of your Proof of Purchase.
- Parts warranty requests must have a report from an appropriately Licensed Technician on their company letterhead
- Bromic may require return of faulty parts

PLEASE COMPLETE AND EMAIL TO: service@bromic.com.au

CUSTOMER REQUESTING WARRANTY	
Business/Owner's Name:	
Address:	
State:	Postcode: Email:
Site contact Name:	Mobile No:
	Site Tel No:

PRODUCT DETAILS	Refrigeration	Heating (tick one)
Model Number:	Serial Number:	
Purchased from:		
Date Purchased:	Bromic Invoice Number:	
Installed by:	Date Installed:	

FAULT/PROBLEM or PARTS required for a PARTS ONLY warranty claim

Terms and Conditions : Please ensure you have read Bromic warranty guidelines and acknowledge the terms and conditions. Bromic Warranty Policies can be downloaded or viewed at www.bromic.com.au. Contact our Customer Service Team on 1300 276 642 & follow the prompts for warranty. Warranty call outs are Monday-Friday normal business hours (9am - 5pm EST). Claims for non-warranty parts, no fault found, installation issues, ventilation issues, travel over 50 km or any other non-warranty issues as per our terms and conditions, will be chargeable to your account or credit card.

I,.....ofacknowledge that I have read and understood the BROMIC Warranty conditions

Please note: Warranty call out only Monday-Friday normal business hours.
Claims for non warranty parts, no fault found or travel over 50 km will be chargeable.
Any chargeable item will be charged to your account or credit card.

By submitting this form, I agree to Bromic's terms and conditions

PLEASE COMPLETE AND EMAIL TO: service@bromic.com.au

Office Use Only	
BROMIC Job Ref.#	Tech Invoice:
Date Received	State: